Dell Service Center Forum - Dell Service Centre Contact Details

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Dell Vostro Battery Charging	Disabled.Hw	to enable
Posted by delladmin - 30 Dec 2016 05:23		

Hi,

Please do try these troubleshooting steps that may help.

- First is to uninstall/reinstall the battery driver from Device Manager.
- If it will not work, do a hard reboot unplug the AC adapter then press and hold the power button until the laptop shutdown completely.
- Boot it back up and observe if it will charge or not.
- If the same problem will persist, do run System Restore. Restore the laptop to an earlier date when it was working normally.
