

Dell Latitude E6400 - Overheating issues with minu

Posted by admin - 30 Jun 2012 18:32

Dell Latitude E6400 - Overheating issues with minute tasks such as playing flash videos for extended periods?

I'm not sure if this is happening to anyone else, but I've recently been experiencing some serious issues with my Dell Latitude E6400 (with latest BIOS, and all other relevant updates) while surfing, playing flash videos full screen, etc. After extended periods, Windows Vista slows to a halt to the point I can barely minimize a window without severely delayed lag. I've also noticed that the typical games I play have also had its frame rates severely slowed down as well.

I have been trying out Mozilla Firefox 3.1 Beta 2 and also the latest ESET Smart Security 4 Beta, but I've doubt these are the culprit. Just for good measure, I've uninstalled these but the issue still seems to persist.

As I use this mainly for graphic design (using latest Adobe CS4), it's quite critical to be able to handle most of these tasks. For that matter, as a \$2,000+ laptop, I'd at least assume to be able to surf and play flash videos without issues. I've been told my Dell tech support to run Diagnostics, but everything seems to complete successfully. They haven't gotten back to me again yet - but I've purchased a 3 year Complete Cover warranty - what am I to do?

I'm a Canadian consumer and have heard nothing but the best from them - but as I am currently lodged in Hong Kong, I purchased this through Dell Hong Kong and am worried that my warranty (even though purchased), will not be rewarded as well as the Canadian counterpart without a severe delay - which means my work will be compromised.

Any ideas would be great!

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